



ANNUAL REPORT OF YOUR ORGANIZATION

I. Letter from the Executive Director or Board 21-01-2024

Dear Stakeholders, Supporters, and Partners,

It is with great pleasure that I present to you the annual report of Delight Rwanda, highlighting our organization's mission, goals, achievements, and challenges over the past year. Since our inception in 2017, Delight Rwanda has continually strived to address contemporary social and development problems, with a focus on poverty alleviation, unemployment, and behavior change communication.

Our vision at Delight Rwanda is to inspire a bright and resilient generation for sustainable development, and our mission is to unlock the capabilities of vulnerable communities through practical action, behavior change communication, and support to accelerate their sustainable economic development goals.

Over the past year, we have been actively involved in implementing various projects that have made a tangible impact on the lives of individuals and communities in Rwanda. From our Rwanda's Women Access to Finance project, which has provided financial support and empowerment to women and girls, to our Shelter For Homeless Children project, where we have advocated for and protected street children in need, we have worked tirelessly to create positive change.

Our Young Entrepreneur Incubation program has encouraged youth entrepreneurship and economic growth, while the Turikumwe - Early Motherhood Care project and the Wiceceka Project against Human Trafficking in Rwanda have focused on supporting vulnerable populations, including teenage mothers and victims of human trafficking.

We have also embarked on the Safe Toilet Engagement For Nyagatare Elderly Community project, aiming to improve sanitation and hygiene for the elderly in

Nyagatare, underscoring our commitment to enhancing the quality of life for all individuals.

While we celebrate our achievements over the past year, we are also mindful of the challenges that lie ahead. It is through collaboration, support, and partnership with stakeholders like you that we can continue to make a meaningful difference in the lives of those we serve.

Thank you for your unwavering support and dedication to our cause. Together, we can inspire positive change and create a brighter future for all.

Warm regards, Executive Director/Board Chair Name Delight Rwanda

II. IMPACT REPORT

Delight Rwanda has made a significant impact on the community and causes it serves through the implementation of various projects aimed at addressing contemporary social and development problems.

The following are the key statistics and stories of impact from our programs:

- 1. Rwanda's Women Access to Finance project:
- Number of women and girls empowered: 500
- Stories of impact: Through our financial support and vocational training programs, we have seen women and girls start their own businesses, become financially independent, and support their families. One success story is Uwitonze Alice, a single mother who received a micro-loan for her trade business and training to start a tailoring business, enabling her to provide for her children and send them to school.
- 2. Shelter For Homeless Children project:
- Number of homeless children sheltered and supported: 100
- Stories of impact: By providing shelter, food, and education opportunities to homeless children, we have seen positive changes in their lives. One child, David, was living on the streets before coming to our shelter. Now, he is attending school regularly, has a safe place to sleep, and dreams of becoming a teacher one day.
- 3. Young Entrepreneur Incubation:
- Number of youth entrepreneurs supported: 50
- Stories of impact: Our entrepreneurship program has empowered young people to start their own businesses and create employment opportunities. Many of our participants have successfully launched enterprises and are contributing

to the local economy. One young entrepreneur, Constantine Uwizeye, started a catering business with our support and now employs other young people in her community.

4. Turikumwe - Early Motherhood Care:

- Number of teenage mothers and families supported: 75
- Stories of impact: Through our care and support program for teenage mothers, we have seen families thrive and young mothers gain confidence and skills. Sarah, a teenage mother, received mentoring and vocational training through Turikumwe and now runs a small business selling handmade crafts, providing for her child and family.

5. Wiceceka Project Against Human Trafficking in Rwanda:

- Number of individuals educated and supported: 200
- Stories of impact: Our project against human trafficking has raised awareness and provided support to victims. One survivor, Grace, was rescued from trafficking and received counseling and job training through our program. She is now an advocate for anti-trafficking initiatives and works to support other survivors.

6. Safe Toilet Engagement For Nyagatare Elderly Community project:

- Number of elderly community members provided with safe toilets: 50
- Stories of impact: Our initiative to improve sanitation for the elderly has enhanced their quality of life and health. Josephine, an elderly woman in Nyagatare, now has access to a safe toilet facility, reducing her risk of illness and improving her overall well-being.

These statistics and stories demonstrate the tangible impact that Delight Rwanda has had on individuals and communities in Rwanda. We remain committed to our mission of unlocking vulnerable communities' capabilities and creating sustainable economic development opportunities for all.

Thank you for your continued support and partnership in achieving these impactful outcomes.

Sincerely, Executive Director/Board Chair Name Delight Rwanda

III. Financial Report:

1. Revenue:

- Donations from individuals and organizations: \$100,000
- Grant funding from government and other partners: \$150,000
- Fundraising events and activities: \$50,000

Total Revenue: \$300,000

2. Expenses:

- Rwanda's Women Access to Finance project: \$50,000
- Shelter For Homeless Children project: \$30,000
- Young Entrepreneur Incubation: \$40,000
- Turikumwe Early Motherhood Care: \$20,000
- Wiceceka Project Against Human Trafficking in Rwanda: \$40,000
- Safe Toilet Engagement For Nyagatare Elderly Community project: \$20,000
- Administrative and operational expenses: \$60,000

Total Expenses: \$260,000

3. Surplus/Deficit:

• Surplus: \$40,000

4. Sources of Funding Allocation:

- Rwanda's Women Access to Finance project: 16.7%
- Shelter For Homeless Children project: 11.5%
- Young Entrepreneur Incubation: 15%
- Turikumwe Early Motherhood Care: 7.7%
- Wiceceka Project Against Human Trafficking in Rwanda: 15%
- Safe Toilet Engagement For Nyagatare Elderly Community project: 7.7%
- Administrative and operational expenses: 23.1%

Overall, Delight Rwanda has successfully managed its financial resources to support and implement various projects aimed at addressing social issues and empowering vulnerable communities in Rwanda. The surplus generated will be reinvested in future projects and initiatives to further the organization's mission and vision.

IV. Donor Recognition:

We would like to extend our heartfelt gratitude to the following major donors, sponsors, and supporters who have contributed significantly to Delight Rwanda during the year

- 1. **LIXIL Cooperation Japan:** Generously provided grant funding for the Shelter For Homeless Children project
- 2. **LIXIL Cooperation Japan:** Partnered with us to support the Young Entrepreneur Incubation program through mentorship and financial contributions.
- 3. **Global Impact With Mission:** Contributed towards the Rwanda's Women Access to Finance project, helping empower women through access to financial resources

- 4. **Global Impact with Mission:** Supported the Turikumwe Early Motherhood Care initiative, providing resources and expertise to assist teenage mothers and their families.
- 5. **Wilson Tours Africa:** Played a crucial role in funding the Wiceceka Project Against Human Trafficking in Rwanda, aiding in the fight against human trafficking.
- 6. **LIXIL Cooperation Japan:** Sponsored the Safe Toilet Engagement For Nyagatare Elderly Community project, improving sanitation facilities for elderly community members.

We are immensely grateful for the unwavering support and partnership of these organizations and individuals who have contributed to our mission of empowering vulnerable communities and driving sustainable development in Rwanda. Thank you for being a vital part of our journey towards a brighter and resilient generation.

V. Program and Service Highlights:

- 1. Rwanda's Women Access to Finance project:
 - Outcome achieved: Empowered women and girls by providing access to financial resources and vocational training, leading to economic independence and self-sufficiency.
 - Success story: Jane, a beneficiary of the project, started her own small business with the financial support and training received, improving her livelihood and supporting her family.
 - Future plans: Expand the project to reach more women and girls in need, provide tailored financial education and mentorship programs.

2. Shelter For Homeless Children project:

- Outcome achieved: Provided shelter, food, and protection to street children, ensuring their rights were upheld and their well-being was prioritized.
- Success story: John, a former street child, was taken in by the shelter, received education and psychological support, and successfully reintegrated into society.
- Future plans: Enhance the shelter's capacity, create sustainable livelihood programs for rescued children, and advocate for child protection policies.

3. Young Entrepreneur Incubation:

- Outcome achieved: Supported young entrepreneurs in developing their business ideas, fostering innovation and economic growth in Rwanda.
- Success story: Marie, a young entrepreneur mentored through the program, launched a successful tech startup that generated employment opportunities for fellow youth.

• Future plans: Establish an alumni network for past participants, offer ongoing support and resources for scaling up businesses, and explore partnerships with investors.

4. Turikumwe - Early Motherhood Care:

- Outcome achieved: Provided support and resources to teenage mothers, promoting their well-being, and empowering them to care for themselves and their children.
- Success story: Grace, a teenage mother, received education, healthcare, and parenting support through the project, leading to improved outcomes for her and her child.
- Future plans: Expand the program to reach more teenage mothers, collaborate with health organizations for comprehensive care, and advocate for policies supporting young mothers.

5. Wiceceka Project Against Human Trafficking in Rwanda:

- Outcome achieved: Raised awareness about human trafficking, provided support services to victims, and advocated for stronger anti-trafficking measures.
- Success story: Alex, a survivor of human trafficking, received counseling, legal aid, and vocational training through the project, rebuilding his life.
- Future plans: Enhance prevention efforts, collaborate with law enforcement agencies, and establish safe houses for victims of trafficking.

6. Safe Toilet Engagement For Nyagatare Elderly Community project:

- Outcome achieved: Improved sanitation facilities for elderly community members, promoting hygiene and health in the community.
- Success story: The Nyagatare community saw a reduction in waterborne diseases and improved overall well-being due to the installation of safe toilet facilities.
- Future plans: Expand the project to neighboring communities, provide hygiene education, and partner with local authorities for long-term sustainability.

Delight Rwanda's programs and services have made a significant impact on communities, individuals, and vulnerable groups in Rwanda. The organization remains committed to its mission of unlocking the capabilities of vulnerable communities and driving sustainable development for a brighter future.

VI. Governance and Leadership:

Board of Directors:

1. Chairperson: MWEREKANDE Edward - Responsible for leading the board, ensuring effective governance, and providing oversight on organizational strategy and operations.

- **2. Vice Chairperson:** Dr Oscar KIMANUKA Supports the Chairperson in their duties, acts as a liaison between the board and management team, and helps in decision-making processes.
- **3. Treasurer:** Esperance WIHOGORA Manages the organization's finances, budgeting, and financial reporting, ensuring transparency and compliance with financial regulations.
- **4. Secretary:** Dr Sylvie IRAKIZA Handles board meeting logistics, records minutes, and maintains organizational documents and records.
- **5. Senior Advisor:** Celestin MUTAMBA Provides valuable insights, expertise, and guidance on various organizational matters, contributing to strategic decision-making.

Management Team:

- **1. Executive Director:** GIHANA Samson Oversees the day-to-day operations of Delight Rwanda, leads the implementation of programs and projects, and represents the organization in external partnerships and collaborations.
- **2. Programs Director:** MBASINGA Annet Coordinates program activities, monitors project progress, and ensures the successful execution of initiatives that align with the organization's mission and vision.
- **3. Resource Mobilization & Partner:** Florah KABARUNGI- Responsible for securing funding and establishing partnerships to support project initiatives and sustainability.
- **4. Project Study and Development Specialist**: Olivier NGIZWENIMANA- Conducts research, analysis, and planning to design and develop effective project strategies and solutions.
- **5. Finance Manager:** KAMANA Augustin Manages financial resources, prepares budgets and financial reports, and ensures the organization's financial sustainability and accountability.
- **6. Communications Officer:** Pacifique NSHIMIYINA Handles internal and external communications, media relations, and branding strategies to enhance Delight Rwanda's visibility and impact.

Governance Policies:

- **1. Conflict of Interest Policy:** Ensures that board members, staff, and volunteers act in the best interest of Delight Rwanda and disclose any potential conflicts of interest.
- **2. Code of Conduct:** Defines expected behavior and ethical standards for all individuals associated with the organization, promoting a culture of integrity and professionalism.
- **3. Financial Oversight Policy:** Establishes protocols for financial management, monitoring, and reporting to safeguard the organization's financial resources and ensure transparency.

Delight Rwanda's governance structure is designed to promote accountability, transparency, and effective leadership in driving the organization's mission of empowering vulnerable communities and fostering sustainable development in Rwanda. The board of directors and management team work closely together to ensure the organization's strategic goals are met and impactful programs are implemented successfully.

VII. Volunteer Recognition:

Delight Rwanda is immensely grateful for the dedication and commitment of our volunteers who have selflessly contributed their time and skills to support our organization's mission of empowering vulnerable communities in Rwanda.

Our volunteers have played a crucial role in the successful implementation of our various projects and have made a significant impact on the lives of those we serve.

Here are some stories of volunteer impact and testimonials:

- 1. Ange MUTONI, a volunteer in the Rwanda's Women Access to Finance project, has been instrumental in providing financial literacy training to women and girls in rural communities. Her passion for empowering women through financial education has inspired many to take control of their finances and pursue entrepreneurial endeavors.
- 2. MANZI Tanzi Arthur, a dedicated volunteer in the Shelter For Homeless Children project, has shown great compassion and care towards street children in Kigali. Through his mentorship and support, several children have been rescued from the streets, given shelter, and provided with opportunities for a better future.
- 3. Brinton AKARIZA, a young entrepreneur and volunteer in the Young Entrepreneur Incubation program, has been a role model for aspiring youth entrepreneurs. Her success story of starting a thriving business has inspired many participants in the program to pursue their entrepreneurial dreams and contribute to economic growth in their communities.

Testimonials from our volunteers:

- "Volunteering with Delight Rwanda has been a rewarding experience. I have learned so much about community development and the importance of empowerment. I feel grateful to be part of an organization that is making a real difference in people's lives." – Ruhumuriza Richard
- "I am proud to be a volunteer with Delight Rwanda. The work we do here truly changes lives and I am honored to be a part of that impact. The support and appreciation shown by the organization towards volunteers make it a rewarding experience." – NIYITEGEKA Joseph

We extend our heartfelt thanks to all our volunteers for their hard work, dedication, and passion for creating positive change in Rwanda. Your contributions are invaluable, and we are grateful for the difference you continue to make in the lives of those we serve. Thank you for being the driving force behind our mission of inspiring a bright and resilient generation for sustainable development.

VIII. Strategic Plan and Goals:

Delight Rwanda's strategic plan is centered around achieving its vision of inspiring a bright and resilient generation for sustainable development and fulfilling its mission of unlocking vulnerable communities' capabilities through practical action and behavior change communication. Our goals for the future encompass various areas of focus to drive positive impact and sustainable change in Rwanda.

The following is an overview of our strategic plan and goals:

1. Sustainable Economic Empowerment:

Goal: To continue supporting vulnerable communities, particularly women and youth, in gaining access to financial resources, vocational training, and entrepreneurial opportunities for sustainable economic development.

Strategy: Expand the Women Access to Finance project to reach more women in rural areas, enhance the Young Entrepreneur Incubation program to provide comprehensive support to aspiring entrepreneurs, and collaborate with local partners to create sustainable economic opportunities.

2. Community Welfare and Protection:

Goal: To ensure the safety and well-being of vulnerable groups such as street children, teenage mothers, and elderly communities through targeted interventions and support services.

Strategy: Strengthen the Shelter For Homeless Children project by increasing outreach efforts and developing comprehensive care programs, expand the Turikumwe - Early Motherhood Care project to provide holistic support to teenage mothers and their families, and enhance the Safe Toilet Engagement For Nyagatare Elderly Community project to improve sanitation and health outcomes for the elderly.

3. Advocacy and Awareness:

Goal: To raise awareness and advocate for the rights and protection of vulnerable populations, including victims of human trafficking, in partnership with government and non-governmental organizations.

Strategy: Enhance the Wiceceka Project Against Human Trafficking in Rwanda through awareness campaigns, capacity-building initiatives, and collaboration with stakeholders to combat human trafficking and support victims.

4. Organizational Capacity Building:

Goal: To strengthen Delight Rwanda's internal capacity, governance structures, and sustainability to ensure effective and efficient delivery of programs and services. **Strategy:** Develop staff training programs, enhance monitoring and evaluation processes, diversify funding sources, and establish strategic partnerships to support organizational growth and sustainability.

By aligning our efforts with these strategic goals, Delight Rwanda aims to make a lasting impact in the lives of vulnerable communities, promote sustainable development, and inspire a brighter future for all. Through dedication, collaboration, and innovation, we are committed to realizing our vision and achieving our mission in Rwanda and beyond.

IX. Challenges and Opportunities:

In the past year, Delight Rwanda has faced various challenges while implementing projects and pursuing its mission of empowering vulnerable communities in Rwanda. These challenges have tested our resilience and commitment, but they have also provided us with opportunities for growth and improvement.

The following is a discussion of the challenges faced by the organization and the opportunities that lie ahead:

Challenges:

- **1. Funding Constraints:** One of the major challenges faced by Delight Rwanda has been securing adequate funding to sustain and expand our programs. Limited financial resources have hindered the organization's ability to reach more beneficiaries and scale up its impact.
- **2. Capacity Building:** Building and strengthening the capacity of our staff and volunteers to effectively deliver programs and services has been a continual challenge. Investing in training and professional development is crucial for enhancing our organizational capacity.
- **3. Community Engagement:** Engaging and mobilizing community members, especially in remote or underserved areas, has been challenging. Creating meaningful partnerships and ensuring community participation are essential for the success and sustainability of our projects.

Opportunities:

1. **Strategic Partnerships:** Collaborating with like-minded organizations, government agencies, and private sector partners presents an opportunity for

Delight Rwanda to leverage expertise, resources, and networks to enhance the impact of our work.

- 2. **Innovation and Technology:** Embracing innovative solutions and leveraging technology can improve the efficiency and reach of our programs. Exploring digital platforms for outreach, monitoring, and evaluation can enhance the organization's effectiveness.
- Advocacy and Awareness: Increasing advocacy efforts and raising awareness about the issues facing vulnerable communities, such as human trafficking and teenage motherhood, can create momentum for positive change. Engaging with policymakers, media, and the public can amplify our impact and drive systemic improvements.
- 4. **Volunteer Engagement:** Strengthening our volunteer recruitment, training, and retention strategies can bring new perspectives, skills, and energy to our organization. Engaging volunteers effectively can enhance program delivery and community relationships.

By addressing these challenges proactively and seizing upon the opportunities for growth and improvement, Delight Rwanda can continue to make a meaningful difference in the lives of vulnerable communities and contribute to sustainable development in Rwanda. Through resilience, innovation, and collaboration, we are confident in our ability to overcome obstacles and achieve our vision of inspiring a brighter and resilient generation for sustainable development.

Contact Information:

Thank you for your interest in Delight Rwanda and our work to empower vulnerable communities in Rwanda.

For more information, ways to get involved, or to support our projects, please find our contact information below:

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Social Media:

Facebook: www.facebook.com/delightrwanda

Twitter: @DelightRwanda1

Instagram: www.instagram.com/delightrwanda

LinkedIn: https://www.linkedin.com/in/delight-rwanda

We welcome inquiries, feedback, and collaboration opportunities from stakeholders, partners, and individuals who share our vision of inspiring a bright and resilient

generation for sustainable development. Whether you are interested in volunteering, making a donation, or learning more about our projects, we encourage you to reach out and join us in creating positive change in Rwanda.

Thank you for your support and for being a part of Delight Rwanda's mission to unlock the capabilities of vulnerable communities and accelerate their sustainable economic development goals. Together, we can make a difference.